



Pennylane 342-IQ,
Vereeniging Road, R82

081 457 6275

Info@lidohotel.co.za

On the behalf of Lido Hotel we would like to congratulate you on your wedding, engagement or event, and thank you for considering our venue to host your event

Lido Hotel will work closely with you to ensure that all your arrangements are done in accordance with your wishes, to the finest detail. All that is required of you is to arrive, relax and enjoy your day with us. We will take care of the rest

Kindly find the attached terms and conditions below:

Terms & Conditions

General

- **Clients will be held liable** for the damage of property, walls, flooring, garden, doors, lights, etc.
- **Lido Hotel is not responsible** for any loss of persons, property, damage or injuries to person or property whether through negligence of staff or any other means.
- Use of Lido Hotels facilities will be allowed **only if paid for, the terms & conditions are signed and a copy of your ID is sent to us.**
- **Use of illegal substances and/or distribution of illegal substances will not be accepted** on the Lido Hotel property and will be dealt with according to the law
 - Our venues are all **non-smoking**
- The **cut-off time** on all evening events at the Lido Hotel is **11pm**. Venue Hire is for **8 Hours**.
- **Music played** inside of our venues need to be **played on a respectable volume** as we do have guests resting in our rooms.
- Clients are **not allowed to have any vendors of their own** at any event unless discussed with management
- **Set Up & Clean Up of any event only is for what is being taken from the Lido** and is not for any outsourced items eg. flowers, serviettes, etc. Set Up & Clean Up is a additional cost and only included in our Premium or Premium + package.
- **No clients are allowed in service areas or staff-only areas** unless discussed with management.
- Air con units, light switches, doors curtains and blinds will **only be operated by the staff of the Lido Hotel.**
 - Unaccompanied children or minors **are not allowed at the pool area.**
- **The pool area and garden is a common area.** If there is a event in the Main Hall and a event in the Lapa, the pool area and garden will have to be shared.

- **Guests staying at the hotel** will be allowed to use the pool area and garden.
 - Alcohol is not allowed in any of our venues
- The bursting of **crackers or fireworks are not** allowed without approval from management.
- A **refundable breakage deposit will be charged** on hire of Lido Hotels crockery & cutlery. Broken or missing items will be charged for from the refundable deposit. The refundable deposit will be paid 7 days after the event.
- **Additional items taken during a function** and not agreed upon with management before will be charged from the refundable deposit

Payment Terms

- Quotations are only **valid for a period of 14 days** from the date issued
- Function dates are only secured by payments of a **50% deposit** of the cost of the function.
 - Kindly note **provisional bookings do not stand** unless a deposit is paid
- In order to secure your booking, we require the deposit, proof of payment, copy of ID and signed terms and conditions
 - Balance of the function cost will be due **14 days prior** to the event
- Payment options can also be discussed with management and payment plan could be put into place prior to the event.
- The refundable breakage deposit will be paid back **7 days after the event date**.

Cancelation

- In the event of a non-payment of the deposit fee, Lido Hotel shall be entitled to cancel the booking/event without further notice or liability to the client.
- In the event of a cancelation a cancelation fee will be charged. The **cancelation fee will be 30% of the total of the invoice**. Clients may also reschedule your booking/event to a convenient later date.

Signed at _____ on the _____ day of _____ of 20_____

Date of Event: _____

Full Name: _____

ID Number: _____

Signature: _____

